



PRIVACY POLICY

Nosse Cermics, Lda. ("Nosse Ceramics") gives high priority to data security and confidentiality. This Privacy Policy establishes clear instructions for Nosse Ceramics' way of processing your personal data. The following explains how we use the personal data which you provide and/or give when visiting our website and using its various services. The Privacy Policy may be changed and/or updated without prior notice. The most recent version of our Privacy Policy will always be available on this page.

We believe your personal data must be processed consciously, and that any collection of your personal information should be done based on a relationship of trust. We want you to know that we respect your privacy and process your personal data in strict compliance with the current legislation (Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016).

[Last updated June 8th, 2021]

WHAT IS PERSONAL DATA?

The General Data Protection Regulation ("GDPR") – Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 – refers to Personal Data as the "information relating to an identified or identifiable natural person."

DATA CONTROLLER

Nosse Ceramics, Lda.

Rua da Cerâmica 245
Vale de Ourém, 2495-036 Batalha
Portugal

VAT no. 515 540 757

Phone: +351 249 148 947

Email: info@nosse.pt

PERSONAL DATA WE COLLECT

The collection of your personal data is done in one or more of the following ways:

When you sign up for Nosse Ceramic Studio's newsletter:

When you subscribe to our mailing list, you agree to receive recurring automated marketing messages at the email address provided.

When browsing the www.nosseceramics.com website:

By accessing and using our website, you agree to the automatic collection of personal data such as information about your device, web browser, IP address, and how you navigate and interact with our website. We refer to this as Device Information.

We collect Device Information using "Web Beacons" (electronic files used to record information about how you browse our website) and "Cookies" (data files saved on your computer). For more information on how Cookies work and how to disable them, please read our Cookie Policy below.

When you create a personal account on www.nosseceramics.com:

You may create an account on www.nosseceramics.com without making a purchase. To do so, we will still ask you to provide some required information, such as your name and email address. Your account may be useful, for example, to keep track of your favorite products with a Wish List.

When shopping at www.nosseceramics.com:

Finally, when you make a purchase at www.nosseceramics.com, we will ask you to provide personal information including your name, email address, phone number, billing address, delivery address and payment information.

We refer to this as Order Information.

HOW WE USE YOUR PERSONAL DATA

The Order Information you provide is collected with the purpose of fulfilling any orders placed through www.nosseceramics.com (including processing your payment information, arranging the delivery of your order, and providing you with the best possible customer service in any communication that may be necessary).

We may also occasionally send you news, discounts and other relevant information about our products and services. Please note that the use of your personal data to send marketing material only occurs if you have given your prior explicit consent unless laws permit us to contact you without having given your prior consent.

We use the Device Information that we automatically collect to improve and optimize our website (for example, by generating analytics about how our customers navigate and interact with the website, and to assess the success of our marketing campaigns).

We do not sell or otherwise disclose information about our users' navigation and interaction on our website. We do not sell any of your personal data to third parties.

SHARING YOUR PERSONAL DATA

Your personal data is shared with our partners who provide services on our behalf (e.g. the carrier we use to make deliveries, the service we use to send newsletters, etc.) These partners process personal data on behalf of Nosse Ceramics. Only the data that is strictly necessary for the purpose of that service will be passed on to the partner.

In certain circumstances, and according to legislation, it may be necessary to pass on information to public authorities, such as the police, with or without your consent. This may happen, for example, in case of suspicion of credit card fraud.

In the event that Nosse Ceramics or its assets are acquired by or incorporated into another company, we may need to share your personal data with our legal successors.

Any disclosure in that context will be made according to the legislation on the processing of personal data in force at that time.

DATA RETENTION

When we no longer need to process your personal data to fulfill the purposes previously stated, we will either delete it or keep it stored in anonymous form.

Your Order Information will be kept stored unless and until you request us to delete it. All other data will be deleted after a maximum period of 12 months.

COOKIES

We use cookies on our website.

A cookie is a small data file automatically saved by your computer, which allows us to identify revisiting users and keep track of what happens in each visit to our website.

We use this information to analyze the performance of specific pages and products, improve our website, and develop a better online shopping experience.

A cookie is not a program and does not contain any viruses.

If you wish, you may configure your browser's settings to prevent cookies from being saved on your computer. This may, however, slow down your browsing experience, or disable features in some websites.

More information about cookies here: www.allaboutcookies.org

SECURITY

We strive to protect the quality and integrity of your personal information. We have implemented security measures to ensure that our internal procedures meet our high security standards. All of those with permission to access any data we hold must comply with the following rules:

- Access to personal data is monitored and strictly restricted;
 - Data may only be transferred if strictly necessary;
 - All data must be transferred in encrypted means;
 - All personal data must be stored in encrypted form.

CHILDREN'S PRIVACY

Our service is not intended for children. If you are a child and wish to make a purchase at www.nosseceramics.com, you must ask your legal guardians for permission.

We do not consciously or intentionally collect personal information from children. If you are a legal guardian and believe your child is providing us with personal data without your consent, please contact us by email at info@nosse.pt, or phone on +351 249 148 947, weekdays between 9AM and 6PM.

Should we realize that we are collecting personal data from children without their legal guardian's consent, we will immediately take steps to delete that data.

YOUR RIGHTS

You may revoke any consent given at any time. If you wish to revoke your consent, please contact us through the contact information below.

You may unsubscribe from our mailing list at any time by clicking on the "Unsubscribe" link of our newsletter.

You are entitled to access the personal data we hold about you. You may request access, correction, and deletion of your personal data at any time by contacting us at info@nosse.pt or +351 249 148 947, weekdays between 9AM and 6PM.

You have the right to complain about the processing of your personal data. You may do so by contacting us via email, phone, or mail by using the details provided below.

You can also complain to your data protection regulator – in Portugal, that is the National Data Protection Commission (geral@cnpd.pt).

LINKS TO OTHER WEBSITES

Our website may contain links to other websites.

We are not responsible for the content of other companies' websites or their practice regarding the collection of personal data. We encourage you to always read the privacy policy whenever you visit a new website.

ANY QUESTIONS?

Should you have any queries about our data protection practices or wish to make an appeal or complaint, please contact us by email at info@nosse.pt, or by mail using the details provided below:

Nosse Ceramics
[Re: Privacy Compliance Officer]
P.O. Box 150, 2496-908 Fátima, Portugal

THANK YOU!

